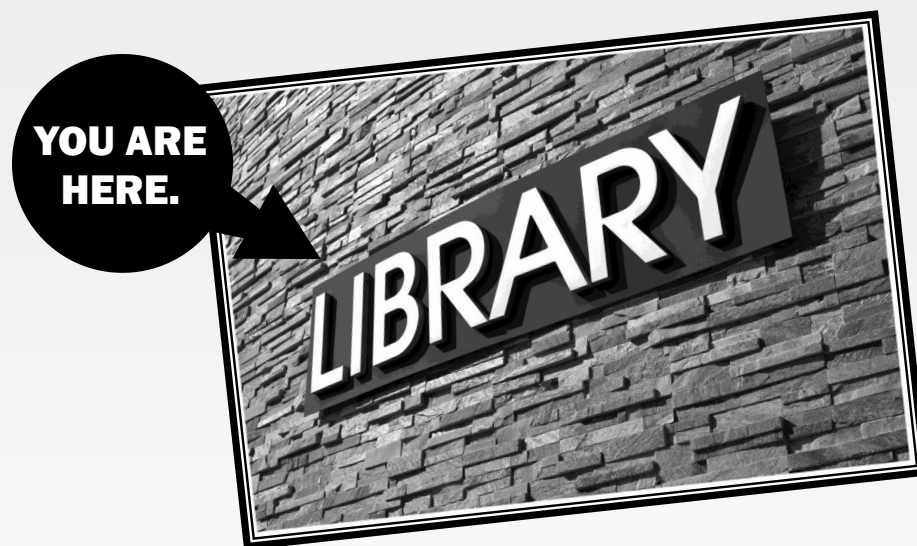


Get Comprehensive Training Without Leaving Your Library!



Download a PLA Train the Trainer Kit and ask yourself or someone on your staff to take the lead! These turnkey training solutions, authored by Sandra Nelson, include all the pieces needed to hold a day of education for staff at your library.

Training Topics Include:

Customer Service: Balancing Rights and Responsibilities

(ISBN: 978-0-8389-9731-4)

Libraries Prosper: A Guide to Using the PLA Advocacy Toolkit

(ISBN: 978-0-8389-9713-0)

Stress Less: Taming the Tensions in Your Life

(ISBN: 978-0-8389-8545-8)

Time Flies...But Where? Time Management Tips and Tools

(ISBN: 978-0-8389-8563-2)

Each Kit Is \$45.00 and Includes:

Learning Objectives • Detailed Agenda • Engaging PowerPoint • Companion Script • Discussion Guidelines • Implementation Plan • Participant Handouts • Evaluation Form

**Purchase and Download the Train the Trainer Kits at
www.alastore.ala.org**

PLA
Public Library Association
a division of the American Library Association